LiveLife®
PERSONAL MOBILE ALARMS

Quick Start Guide

GPS MONITORING

4G

www.livelifealarms.ca

Overview

Rear of pendant

Front of pendant

The pendant is water resistant and can be worn in the shower or rain.

Side of pendant

HOMECHARGING STATION

Loosen and unwind the cable from underneath the station and plug the USB cable into the white power adapter. The lights around the station will come on.

Please ensure you place the device in the correct position when charging. When correct it will vibrate and you will hear the voice announcement "Your alarm is charging".

Charging your pendant

- Your device is usually close to being fully charged when you open your box.
- When placing the device in the charging station ensure it is positioned correctly. In the correct position it will vibrate and announce it is charging.
- After 3-4 days, the battery will approach 20% charge.
- When the battery approaches 20% a voice will announce "Battery is low. Please recharge your battery". The pink LED will start blinking. When the battery reaches 15% charge though, the device will send a Low Battery text reminder (contact 1 by default) that the battery needs to be charged.

TIP *You can also charge the device using the supplied magnetic USB cable. Plug the cable into the power adapter and attach the other end to the 4 pins on the back of the device.*

Turning on/off and finding your location

- To turn the device **on** -press the silver, upper side button till it vibrates. The LEDS will flash. Alternatively you can turn it on automatically by placing it in the charging station or by connecting the magnetic USB cable to the back.
- To turn the device **off** hold down the SOS button and the upper silver, side button together till the device vibrates and side LEDS go off. Or send the text command **off** to the device from a mobile phone.
- The device uses Bluetooth to find its location inside the home. Outside the home it uses GPS to find its location.

TIP *The Home Charging Station has been programmed with the GPS location of your your home address you supplied us with. Please leave the station at your home and plugged in at all times.*

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Quick Start Guide (2)

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Using your mobile alarm

1 SOS

When you need help
Press the SOS/Help button down for 1 second till you feel a vibration. It will announce "Your mobile alarm has been activated. Click the SOS button to cancel" before it starts to send help texts and make the help calls. To cancel these just click the SOS button within 10 seconds.

2 Margaret. Help me!

Help text messages sent
The pendant will send a help text message to all of your emergency contacts. Mobile numbers will receive the help messages along with the location of the wearer on Google Maps. If the alarm was triggered by fall detection the messages will state a fall has been detected.

3 1 → 2 → 3 → 4 → 5 → 6

Help call sequence begins
The pendant will then begin to call your emergency contacts in your chosen order, ringing for 10 secs per contact before trying the next contact, thereby avoiding voicemail. The 'Smart Talk' announcements will guide you through the activation process. The first person to answer is the person who can talk to you. The wearer listens and speaks through the pendant. Each call is limited to 3 minutes. Be default the call sequence loops and tries each contact twice.

TIP *The text messages will not be sent for 15-20 secs after activation. You can cancel the text messages and voice calls by clicking the SOS button during this time.*

TIP *The mobile alarm can call mobiles & landlines. Only people with mobile phones will receive the text message with the location on Google Maps.*

How to make changes to emergency contacts.

You can make changes to the emergency contacts and other settings by sending simple commands to the mobile number of the pendant via text. To change any emergency contact number send these commands to it from a mobile phone:

Person 1	A1,**1,1,4031234567** *(e.g. only)*	*Send*
Person 2	A2,**1,1,4031234567**	*Send*
Person 3	A3,**1,1,4031234567**	*Send*
Person 4	A4,**1,1,4031234567**	*Send*
Person 5	A5,**1,1,4031234567**	*Send*
Person 6	A6,**1,1,4031234567**	*Send*

Do not include spaces in any text command. Is not case sensitive. The pendant will respond to each text command with a reply text to confirm the change.
To check the list of contacts send this text command to the pendant: **A?**

Calling the pendant.

Anyone who knows the mobile number of the pendant can call it and it will answer automatically & hands-free in speakerphone mode. The mobile number is on your packing slip.

Find the location of the pendant using Bluetooth & GPS.

To find out the location of the pendant send a simple text command to the pendant:

LOC *Send*

The device will send a reply text with it's location or last known position on Google Maps.

Testing your device.

We recommend you test your device when when you receive it to ensure it is operates correctly. You can test it by pressing the SOS button. Make sure your contacts know in advance you are testing your device.

Your home location

We have programmed your Home Charging Station with the home address you supplied us with. If you have an issue with the location shown in a text message call Support on **1 877 801 7172.**

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